From: <u>John Genovese</u>

To: <u>Courtney, Lindsey; Horne, Christine</u>

Cc: Harrington, Nicole J

Subject: Re: Action items from Board of pharmacy meeting

Date: Friday, October 28, 2022 5:55:03 PM

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the

sender.

Chris

Please add Lindsey to the November agenda for discussion. Thanks.

John

On Fri, Oct 28, 2022 at 5:51 PM Courtney, Lindsey < <u>Lindsey.B.Courtney@oplc.nh.gov</u>> wrote:

I would be happy to participate, thank you!

From: John Genovese < <u>irgrph@gmail.com</u>>
Sent: Friday, October 28, 2022 5:50 PM

To: Courtney, Lindsey < Lindsey.B.Courtney@oplc.nh.gov > Cc: Harrington, Nicole J < Nicole.Harrington@cvshealth.com > Subject: Re: Action items from Board of pharmacy meeting

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Lindsey

If you are available for our November meeting we would definitely love to have you speak on these issues. Let me know and we'll add you to the agenda.

John

Sent from my iPad

On Oct 28, 2022, at 5:46 PM, Courtney, Lindsey

<Lindsey.B.Courtney@oplc.nh.gov> wrote: Hello, Nicole, I hope you are well! 1. Composition of BOP: Regarding the public member, there are no current pending applications. These spots are our most difficult spots to fill, as most people who interact with our agency are not general members of the public. In terms of adding pharmacy technician seats—let me check in with the Governor's Office to see if they have a position, as they would be responsible for filling two additional seats. I like the idea of having input from the technicians. 2. Regarding a dedicated box, this is an interesting concept we should explore. Could I come to the next meeting and we could chat about it? Let me know. Thank you! Regards, Lindsey

From: Harrington, Nicole J < Nicole. Harrington@CVSHealth.com>

Sent: Wednesday, October 26, 2022 12:18 PM

To: Courtney, Lindsey < <u>Lindsey.B.Courtney@oplc.nh.gov</u>>

Cc: John Genovese (<u>irgrph@gmail.com</u>) < <u>irgrph@gmail.com</u>>; Harrington,

Nicole J < <u>Nicole.Harrington@CVSHealth.com</u>>

Subject: Action items from Board of pharmacy meeting

EXTERNAL: Do not open attachments or click on links unless you recognize and trust the sender.

Lindsey-

Good afternoon. I hope you are doing well. I am reaching out on two items that were discussed at the last board meeting in our public session.

- 1. **Composition of the NH Board of Pharmacy** Currently, Ph 103.01 defines Composition. The New Hampshire board of pharmacy is composed of 7 board members, appointed by the governor and council for a term of 5 years, limited to no more than 2 consecutive terms. At least one member shall be a hospital pharmacist, and one member shall be a public member.
 - 1. The Board is interested in expanding the board to 9 members and adding two technician seats. Many boards across the country have technician representatives. We feel that their insights and perspectives would be very valuable to the state. We are proposing the addition of two members so as to keep an odd number of board members to reduce the likelihood of tie votes. I would be interested to hear your thoughts on this and guidance on next steps if you are in alignment with our recommendation.
 - 2. The Board was looking for an update on the status of our public member. The seat has been vacant for a number of months. Is there anything additional that OPLC can do to help facilitate the role being filled?
- 2. **Pharmacy workload survey recommendation**: One of the suggested actions that came out of the workload survey was to create a way for a pharmacy colleague to confidentially submit information detailing unsafe working conditions. Is there a way for us to set up a mailbox (email) for this specific purpose? Is this possible? Do you agree with providing this outlet to report these concerns? (Oklahoma has something similar in that they have an inadequate staffing report similar concept)
 - 1. Our initial thinking is that these would be reviewed in the non-public session of the board meeting and dispositioned/ actioned?
 - 2. One question raised was the impact potentially to the compliance team if this is generating a number of issues that require investigation.

Excited to hear your feedback. Not sure if it makes sense to respond via email or join the next BOP meeting live on November 16th to discuss in public session.

Thank you,

Nicci

Nicole Harrington | Vice President, Chief Pharmacy Controlled Substance Officer c 603-657-8326 | f 401-652-2203 CVS Health | One CVS Drive, Woonsocket, RI 02895

CONFIDENTIALITY NOTICE: This communication and any attachments may contain confidential and/or privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify the sender immediately by email or telephone and destroy all copies of this communication and any attachments.

Sent from Gmail Mobile